

WE'RE CREATING A P^{AW}-SOME EXPERIENCE

Exciting changes are coming soon!



Important Update: Modified Curbside Service Begins July 1st

Dear Loyal Valley Animal Hospital Clients,

We appreciate your continued support and patience as we work to make our hospital even better for you and your pets! Starting **July 1st**, we will be moving into Phase 3 of our construction project, which means our lobby and some exam rooms will be completely under construction.

During this phase, we will operate with a **modified curbside service** to ensure everyone's safety and comfort:

- ✅ **When you arrive for your appointment:** Please **call us to check in** and let us know your car color so our team can find you easily.
- ✅ If an exam room is available, we'll bring your pet directly inside when it's your turn.
- ✅ If all exam rooms are in use, we will operate fully curbside — our team will gather your pet's history over the phone, and the doctor will perform the exam while you wait comfortably in your car.
- ✅ After the exam, we'll discuss findings and treatments with you and complete your visit as smoothly as possible.

We expect this modified curbside process to last for about two months, with our new and improved lobby ready by September!

Thank you for your understanding and cooperation during this exciting time of improvement. If you have any questions, please don't hesitate to reach out.

Kind Regards,
Valley Animal Hospital

